



Agreement of Engagement for Utilizing TIMS Services

Turkish International Medical Services Ltd.

Company House No. 14501753

info@turkish-ims.co.uk

Central Road, Partington

Manchester, England, M31 4FY

Last Update: November 22, 2023

- **TIMS** is an introduction company that will help clients choose from accredited selected and approved health providers abroad.
- **TIMS** will help clients with check of validation of their care plan contracts with health providers. But has absolute. no involvement in the agreement. The health care plan contract is between the health provider and the client purely
- **TIMS** will hold no responsibility in any shape or form for any dispute or medico-legal issues raised subsequently all medical data are to be exchanged between healthcare providers and clients.
- **TIMS** will not be involved in that process nor will have any access to the details of the medical/clinical data.
- **TIMS** may have access to the basic essential and confidential information that will help facilitate, the process of choosing suitable efficient, and reliable doctors/surgeons/dentists and hospitals.

SCOPE

The Data Protection Act applies to Personal Information we collect on our website turkish-ims.co.uk. It will not be disclosed to any other third party except the potential health providers. The informed consent for treatment is to be arranged between the client and the health provider only. TIMS is not involved in it. Any potential negligence claims or medico-legal disputes if raised will be purely between clients and health providers. TIMS will not be involved in neither will accept under any circumstances to be involved in the disputes.

We have prepared this Privacy Policy to help you understand how Turkish and International Medical Services Ltd. collects, uses, and seeks to safeguard the Personal Information (as defined below) you provide to us on our websites, via email, telephone calls, and through our service providers and distribution partners. This Privacy Policy does not address, and we are not responsible for, the privacy information, or other practices of any third-party partners to which our websites contain a link.

By downloading, accessing, using our websites, or providing information to us in connection with our websites, you agree to the terms and conditions of this Privacy Policy. We are committed to protecting the privacy and security of all personal information and to complying with the General Data Protection Regulation (GDPR) and other relevant UK privacy laws.

PERSONAL INFORMATION WE COLLECT

“Personal Information” is information that identifies you as an individual which could also be considered “sensitive personal information”, such as but not limited to the following:

- Name
- Date of Birth
- Address
- Email Address
- Telephone Number

- Nationality
- Country of Residence
- Short medical history relevant to the process of finding HCP.
- Information provided by you when you are receiving medical treatment optional.
- Information you provide after completing treatment/optional.
- Full mental capacity of disclosing information should be confirmed.

If you provide us or our service providers with the Personal Information of other people in connection with the services we offer, you hereby represent that you have the authority to do so and have secured consent to permit us to use the information by this Data Privacy Policy. When you visit Turkish-ims.co.uk, our web server automatically recognizes and collects your IP address, which is assigned by your Internet Service Provider and does not identify you personally. We also use cookies (as discussed below) to collect information about the performance and usability of our websites.

PROTECTING PERSONAL INFORMATION

We use your personal information for communication, sending proposals and offers based on inquiries, customer support, follow-up, and possible future offers.

SECURITY AND STORAGE MEASURES

We have established appropriate physical, technical, and organizational security measures to protect the Personal Information provided to us. We use several security techniques including secure servers, firewalls, and encryption to safeguard data storage. Personal Information is encrypted as it travels over the internet because we use a Security Sockets Layer (SSL) protocol. These safeguards are regularly reviewed to protect against unauthorized access, disclosure, and improper use of your information, and to maintain the accuracy and integrity of the data. We will adapt and implement the necessary changes for security measures to ensure the continuous security of your Personal Information.

RIGHTS OF DATA SUBJECT

The Personal Information you have provided in the Sites shall be retained for as long as necessary to fulfill the purposes for which it was collected, to comply with our legal obligations, resolve disputes, and enforce our agreements with third parties. You may exercise your Right to Access, Modify, and Delete the Personal Information by contacting us on.

Turkish and International Medical Services Ltd.

Email: tims.ltd.uk@gmail.com

DATA STORAGE

We take the security of your data very seriously. We store your data on secure servers and use appropriate technical and organizational measures to protect it from unauthorized access, use, disclosure, or destruction. The short medical data is provided to us stored according to the relevant regulations and industry standards.

DATA SHARING

We may share your data with third-party service providers to provide you with needed services, including medical treatment. In such cases, we require that these third parties comply with our privacy policy and take appropriate measures to protect your data. Medical data may also be shared with other medical professionals by relevant regulations and with your consent.

DATA RETENTION

We will retain your data for as long as necessary to fulfill the purposes for which it was collected and to comply with applicable laws.

DATA ACCESS AND CORRECTION

You have the right to request access to your data and to request that it be corrected if it is inaccurate during your engagement with our company. To exercise these rights, please contact us using the contact details provided below.

CHANGES TO OUR PRIVACY POLICY

At the Company's discretion, we may amend, interpret, modify, or withdraw any portion of this Data Privacy Policy at any time by posting updated contents on the relevant Site, and your continued use of our Sites and services constitutes your consent to those changes and introduce.